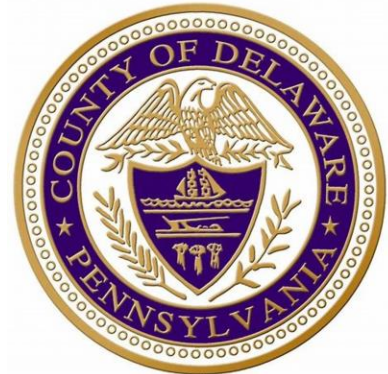


\$CAM JAM!



Thank you for joining us today!



Representative David M. Dellosa

- 1) Delaware County District Attorney's Office
- 2) Delaware County Consumer Affairs Office
- 3) Pennsylvania Department of Banking and Securities



District Attorney Jack Stollsteimer

Delaware County
Office of the District Attorney
Criminal Investigation Division (CID)



Jack Stollsteimer
District Attorney

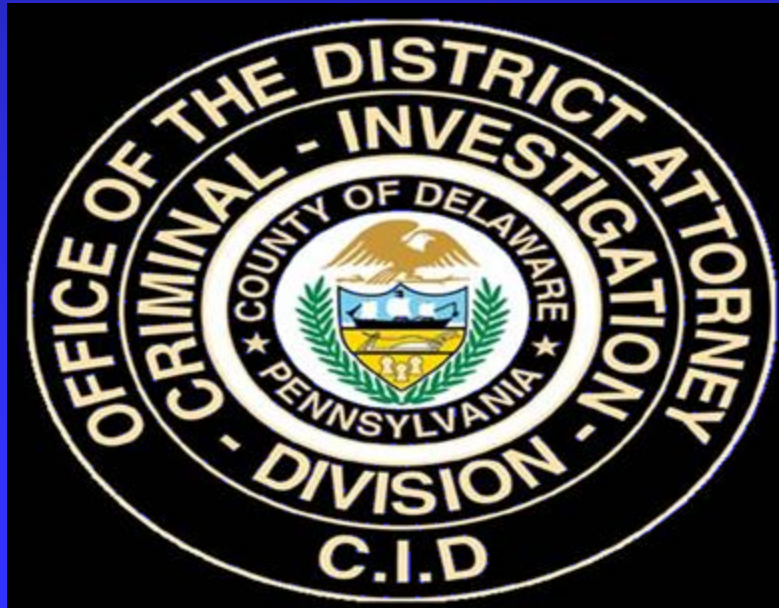
ELDER FRAUD

“A Growing Concern”

Detective Edward Rosen

Criminal Investigation Division

Delaware County District Attorney's Office



FIDUCIARY MISAPPROPRIATION

- Close friend/relative
- Legitimate access
- Withdrawal/use for personal benefit
- Unknown to victim
- Power of Attorney
- Insurance Agents
- Financial Advisors (Churning)

Resources

- Senior Victim Services
 - ◆ 610-627-2292
- County of Delaware Services for the Aging (COSA)
 - ◆ 610-490-1300
- Senior Exploitation Unit
 - ◆ 610-891-5249



CONSUMER AFFAIRS WEIGHTS & MEASURES

Tonya Haman, Director
Delaware County
Consumer Affairs/Weights & Measures

DELAWARE COUNTY OFFICE OF CONSUMER AFFAIRS

- Receives and investigates complaints of suspected illegal, fraudulent, or deceptive business practice
- Resolve complaints by means of voluntary mediation or referral to District Attorneys office for investigation and/or prosecution
- Maintains confidential records and compiles data in order to recognize trends, prepare official testimony and evaluate needs for new or amended legislation
- Cooperates with local businesses and trade association in developing improved consumer relations.

RESOURCES :

CONSUMER AFFAIRS 610-891-4865

ATTORNEY GENERAL

PHILADELPHIA OFFICE 215-560-2414

SENIOR VICTIM SERVICES 610-627-2292



New or old...

COVID19 scams are a “dime a dozen.”



If you've become a victim:

1. Don't be embarrassed!
2. Report it: local police, Office of Attorney General, Federal Trade Commission
3. Notify your financial institution – get new account numbers
4. Change log-in credentials
5. Keep a notebook for future reference

PA Resources

Banking and Securities –
Consumer Services Helpline:

1.800.PA.BANKS

1.800.600.0007

www.dobs.pa.gov

- Free call and services
- Help with resources
- Explain what is happening

Attorney General's Office
Written/online complaints:

OAG Bureau of Cons Protection

15th Fl., Strawberry Square

Harrisburg, PA 17120

www.attorneygeneral.gov

- Been a victim
- Report fraud

Federal Resources

Consumer Financial Protection Bureau:

consumerfinance.gov/coronavirus

Have a problem with a financial
service or product visit:

[consumerfinance.gov/
complaint](https://consumerfinance.gov/complaint)

Federal Trade Commission:

[ftc.gov/coronavirus/scams-
consumer-advice](https://ftc.gov/coronavirus/scams-consumer-advice)

File with the FTC Complaint
Assistant by following the steps

Need guidance:
[use the online chat feature](#)



Our Consumer Services Office is happy to help you check out your “opportunity” during regular business hours at:

1.800.PA.BANKS or
1.800.600.0007

The call and all services are free!
Call today for more information.

Questions



Thank you!



***Representative David
Delloso***

605 E Chester Pike
Ridley Park, PA 19078
(610) 534-1002
M-F 9:00AM-5:00PM

***District Attorney Jack
Stollsteimer***

201 W Front St
Media, PA 19063
(610) 891-4161
M-F 9:00AM-4:30PM



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